

# **User guide**

**DishDrawer®** 

DD60SDFHTX6,DD60SHTI6, DD60DDFHX6,DD60DHI6 models

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# **Important!**

# **SAVE THESE INSTRUCTIONS**

The models shown in this user guide may not be available in all markets and are subject to change at any time. For current details about model and specification availability in your country, please visit our local website listed on the back cover or contact your local Fisher & Paykel dealer.

# Safety and warnings 3

Your DishDrawer® has been carefully designed to operate safely during normal dishwashing procedures. Please keep the following instructions in mind when you are using your DishDrawer®.

# Important safety instructions

WARNING! - When using your dishwasher, follow basic precautions, including the following:

- Read all instructions before using the DishDrawer®.
- The information in this manual must be followed to minimise the risk of fire or explosion or to prevent property damage, personal injury or loss of life.
- Use the DishDrawer® only for its intended function as described in this user guide.
- Use only detergents or rinse aid recommended for use in a domestic dishwasher and keep them out of reach of children. Check that the detergent dispenser is empty after the completion of each wash programme.
- When loading items to be washed, locate sharp items so that they are not likely to damage the lid seal and load sharp knives with the handle up to reduce the risk of cut-type injuries.
- Do not touch the heater plate during or immediately after use.
- Do not operate your DishDrawer® unless all enclosure panels are properly in place.
- Do not tamper with the controls.
- Do not abuse, sit on, stand in or on the drawer or dish rack of the DishDrawer®.
- The adjustable racks are designed to support cups, glasses and kitchen utensils. When the adjustable racks are in the DishDrawer® do not lean on or use them to support your body weiaht.
- To reduce the risk of injury, do not allow children to play in or on the DishDrawer®.
- Under certain conditions, hydrogen gas may be produced in a hot water heater system that has not been used for two weeks or more. HYDROGEN GAS IS EXPLOSIVE. If the hot water system has not been used for such a period, before using the dishwasher, turn on all hot water taps and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
- Remove the door to the washing compartment when removing an old dishwasher from service or discarding it.
- Dishwasher detergents are alkaline. They can be dangerous if swallowed. Avoid contact with skin and eyes, keep children and infirm persons away from the dishwasher when the drawer is opened.

# Important safety instructions

#### Installation

- This DishDrawer® must be installed and located in accordance with the Installation instructions before it is used. If you did not receive Installation instruction sheets with your DishDrawer®, you can order them by calling your Authorised Service Agent.
- Installation and service must be performed by a qualified technician.
- If the power supply cord is damaged, it must be replaced by a dealer or Authorised Service Centre or a similar qualified trades person in order to avoid a hazard.
- Ensure the DishDrawer® is secured to adjacent cabinetry using the brackets provided. Failure to
  do so may result in an unstable product, which may cause damage or injury.
- Do not operate this appliance if it is damaged, malfunctioning, partially disassembled or has missing or broken parts, including a damaged power supply cord or plug.
- Do not store or use petrol, or other flammable vapours and liquids in the vicinity of the DishDrawer®.
- Connect to a properly rated, protected and sized power supply circuit to avoid electrical overload.
- Make sure that the power supply cord is located so that it will not be stepped on, tripped over or otherwise subject to damage or stress.
- Do not install or store the DishDrawer® where it will be exposed to temperatures below freezing or exposed to weather.
- Do not use an extension cord or a portable electrical outlet device (e.g. multi-socket outlet box)
   to connect the DishDrawer® to the power supply.

#### Maintenance

- Disconnect the appliance from the power supply before any cleaning or maintenance.
- Do not repair or replace any part of the appliance or attempt any servicing unless specifically recommended in this user guide. We recommend that you call an Authorised Service Agent.
- Keep the floor around your appliance clean and dry to reduce the possibility of slipping.
- Keep the area around/underneath your appliance free from the accumulation of combustible materials, such as lint, paper, rags and chemicals.
- When cleaning the underside of the filter plate, care must be taken on the sharp outer edge to avoid the risk of cut type injuries.

# Important safety instructions

# **Important!**

Under no circumstances should you open the drawer whilst the DishDrawer® is in operation.

## Operational

- Always press the ► button to pause and wait until you hear the three additional beeps before opening the drawer.
- The DishDrawer® must be used with the motor assembly, filter plate, drain filter and spray arm in place.
- When disconnecting the appliance pull the plug rather than the power supply cord or junction of cord to avoid damage.
- Take care when loading the DishDrawer® not to load dishware items so they prevent the lid from properly sealing with the drawer. Items should be placed so they do not protrude above and/or forced into the drawer, otherwise a service call may result.
- Household appliances are not intended to be played with by children. Children or persons with a disability which limits their ability to use the appliance, should have a responsible person instruct them in its use. The instructor should be satisfied that they can then use the appliance without danger to themselves or their surroundings.
- Close supervision is necessary if this appliance is used by or near children. Do not allow children to play inside, on or with this appliance or any discarded appliance.
- If a dishwasher cleaner is used, we would strongly recommend a wash programme with detergent should be run immediately afterward, to prevent any damage to the DishDrawer®.
- The DishDrawer® is designed for washing normal household utensils. Items that are contaminated by petrol, paint, steel or iron debris, corrosive, acidic or alkaline chemicals are not to be washed in the DishDrawer®.
- If the DishDrawer® is not being used for long periods of time, turn the electricity and water supply to the DishDrawer® off.
- Do not pour detergent or rinse aid into the salt reservoir. The detergent or rinse aid will destroy the water softener.
- Do not operate your appliance by means of an external timer or separate remote-control system.

# 6 Controls

If you have a double DishDrawer®, each drawer has its own controls and can run independently of the other

#### Power button (1)

The  $\circlearrowleft$  button turns the DishDrawer® on or off. Opening the drawer will automatically turn the DishDrawer® on for 30 seconds. To end a wash programme in mid cycle, press the  $\circlearrowleft$  button. Any water in the DishDrawer® will be pumped out.



#### Start/Pause button ▶II

The ►II button starts a wash programme. Press the ►II button to pause or restart the DishDrawer® during a wash programme. When paused, wait for three beeps before opening the drawer. Forcing the drawer open while in mid cycle may cause damage or injury.



## **Delay start**

The ▶II button also sets the Delay start feature which can delay the start of a wash programme from 1 to 12 hours

#### To activate Delay start

- 1 Press and hold the ▶II button until the light above the ▶II button turns orange (or purple, depending on your model).
- 2 Continue holding the ►II button down until the desired delay time has been reached. The DishDrawer® will emit audible 'beeps' as you hold the ►II button down, each beep indicates another hour delay.
- 3 The DishDrawer® will start once the delay time has elapsed and the drawer is closed.

#### To cancel Delay start

Press the U button.

#### Lock button —/

The —/ button activates/deactivates the Keylock or the Childlock functions.

# Keylock

The Keylock feature disables all the buttons on the DishDrawer®.

To activate, press and hold the -/ button until you hear one beep (3 seconds). The light above the -/ button is lit when Keylock is activated.

To cancel the Keylock feature, press and hold the  $\frown$ / $\bigcirc$  button until the light above the  $\frown$ / $\bigcirc$ button disappears.

#### Childlock

The Childlock feature locks the drawer and disables all the buttons.

To activate, press and hold the -/  $\bigcirc$  button until you hear two beeps (5 seconds). The light above the -/  $\bigcirc$  button is lit when Childlock is activated.

To cancel the Childlock feature, press and hold the •—/ fi button until the light above the •—/ fi button disappears.

# Wash programme selector

Press the button to select a wash programme. The DishDrawer® will remember the last programme used.



# Eco button eco

Press the button if you would like the wash programme to use less energy. The red ECO light will indicate the feature is on. If your dishes are heavily soiled or you require enhanced dry performance, we do not recommend ECO programmes.

#### Power failure

If the DishDrawer® is operating and a power failure occurs, it will stop. The DishDrawer® may be unable to be opened during this time. When the power supply is resumed, the DishDrawer® will restart in the same part of the wash programme.

# Operation

#### 1 Load dishes

Remove all food scraps and load the dishes.

- 2 Add detergent
- 3 Check rinse aid
- 4 Press the 🖰 button
- 5 Select a wash programme
- 6 Select eco (optional)
- 7 Check

Ensure there is nothing obstructing the spray arm. The drain filter must be level with the filter plate.

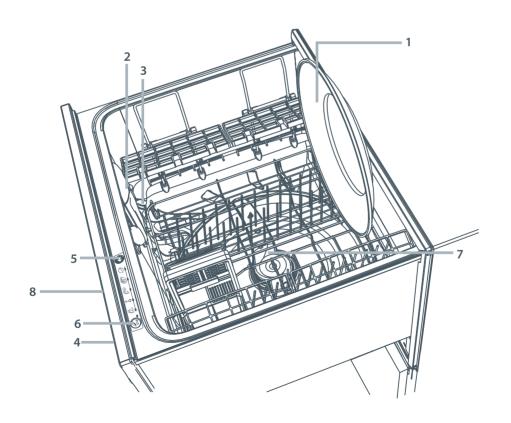
#### 8 Start

Close the drawer and press the ▶II button.

#### 9 Finish

The DishDrawer® will beep six times to indicate the end of the wash programme. At the end of the wash programme the drying fan will continue to run for a set time or until the drawer is opened. The fan assists with drying and uses negligible amounts of energy. It is normal for some water to remain in the drain filter area after the wash programme is complete.

Double models only: At the end of a wash programme, you may find both drawers draining simultaneously. This is normal.



Standard wash	programme - w	hen to use		
Heavy Heavily soiled pots, pans and dishes.	Normal Dishes with normal soils for optimum wash and dry performance.	<b>Fast</b> Lightly soiled dishes.	<b>Delicate</b> Lightly soiled and heat sensitive crockery.	Rinse Prevents odours and soils drying on dishes.
				pre wash
main wash 70°C	main wash 65°C	main wash 55°C	main wash 50°C	
post rinse	post rinse	post rinse	post rinse	
post rinse	post rinse		post rinse	
final rinse 65°C	final rinse 65°C	final rinse 50°C	final rinse 60°C	
drying phase	drying phase		drying phase	

Eco wash prog	ramme - when to	o use	
<b>Heavy</b> Heavily soiled everyday dishes.	Normal* Normal soiled dishes for optimum energy use.	<b>Fast</b> Lightly soiled, non greasy dishes.	Delicate Lightly soiled, non greasy and heat sensitive crockery.
main wash 60°C	main wash 55°C	main wash 45°C	main wash 45°C
post rinse	post rinse	post rinse	post rinse
post rinse			post rinse
final rinse 55°C	final rinse 60°C	final rinse 45°C	final rinse 50°C
drying phase	drying phase		drying phase

# Note

Wash times can vary depending on the incoming water temperature, ambient conditions, type of dish load and whether the drawer has been opened during the wash.

<sup>\*</sup>Reference programme in compliance with IEC 60436 Regulations.

# Caring for your dinnerware

The combination of high temperatures and dishwasher detergent may cause damage to some items if they are washed in the DishDrawer®. Remember, if in any doubt about any aspect concerning items washed in the DishDrawer®, follow the instructions from the manufacturer of the items, or wash the item by hand.

#### **Cutlery & silverware**

All cutlery and silverware should be rinsed immediately after use to prevent tarnishing caused by some foods. The Rinse wash programme is useful for this. Silver items should not come into contact with stainless steel, eg other cutlery. Mixing these items can cause staining. Remove silver cutlery from the DishDrawer® and hand dry it immediately after the programme has finished.

#### Aluminium

Aluminium can be dulled by dishwasher detergent. The degree of change depends on the quality of the product.

#### Other metals

Iron and cast iron objects can rust and stain other items. Copper, pewter and brass tend to stain.

#### Woodware

Wooden items are generally sensitive to heat and water. Regular use in the dishwasher may cause deterioration over time. If in doubt, wash by hand.

#### Glassware

Most everyday glassware is dishwasher safe. Crystal, very fine and antique glassware may etch that is, become opaque. You may prefer to wash these items by hand.

#### Plastic

Some plastic may change shape or colour with hot water. Check manufacturer's instructions about washing plastic items. Washable plastic items should be weighed down so they do not flip over and fill with water or fall through the base rack during the wash.

#### **Decorated items**

Most modern china patterns are dishwasher safe. Antique items, those with a pattern painted over the glaze, gold rims or hand painted china may be more sensitive to machine washing. If in doubt, wash by hand.

#### Glued items

Certain adhesives are softened or dissolved in machine washing. If in doubt, wash by hand.

## Holiday time

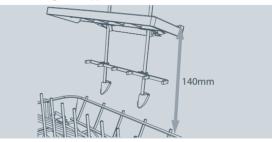
If the DishDrawer® is not going to be used for some time, we recommend you leave the DishDrawer® clean and empty. Leave the drawers ajar to allow air to circulate. Turn off both the power and water supply to the DishDrawer®.

# Dishwasher standards test 11

The DishDrawer®s are tested to IEC 60436 standards for both wash and dry performance. The following are loading pattern diagrams, detergent quantities and rinse aid quantities used for the DishDrawer®.

Wash programme	Normal Eco
Detergent quantities	2.5g (pre-wash) per drawer 15.5g (main wash) per drawer
Rinse aid setting	4
Water softener setting	Adjust the water softener to match the water hardness. Refer to the 'Water softener' and 'Option adjustments' section.
Maximum place setting (per DishDrawer)	6
Accessories to be used in the Dishwasher standards test	Base rack, drain filter access panel, folding tines, 'slide-and-fold' tines, cutlery basket, adjustable racks, glass supports.





Correct orientation of glass supports on both sides of drawer

# Recommended loading pattern



Top and Bottom drawer



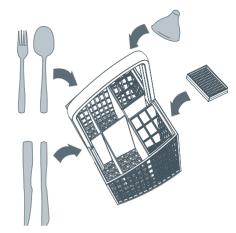
# 12 Racking features and accessories

## **Cutlery basket**

- Mix spoons, knives and forks within each section to stop cutlery nesting together.
- Most cutlery is placed with the handle pointing down.
- For your safety, knives and sharp utensils should have their handles up.
- Small light items like baby bottle teats are best placed under the anti-nesting grids to prevent them from being displaced.

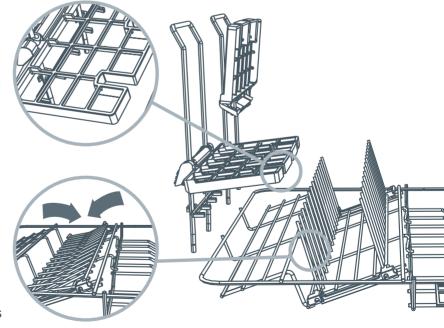
# **Chopstick insert**

- This prevents thin chopstick ends from going through the holes on the bottom of the cutlery basket and potentially stopping the spray arm.
- Lower the insert to the bottom of a compartment with anti-nesting grid, then press firmly into place.



# Stemware notches

 The six notches on the lefthand side help support long-stemmed glassware.

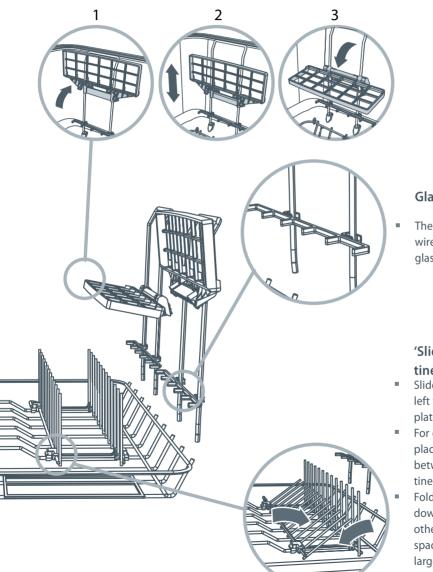


# Folding tines

- The front half is ideal for large, deep bowls.
- Fold the tine sections down towards each other if you need the space for pots or other large items.
- Fold down the right-hand section only and lean cups against the upright tines for extra stability.

# Adjustable racks

- You can adjust these independently of each other to any height:
  - Fold up to unlock the rack.
  - Adjust the height to suit by sliding up or down. 2
  - Fold down to lock in position.
- Fold the racks away if you need the space.



# **Glass supports**

These clip on the rack wires to give your tall glasses extra stability.

# 'Slide-and-fold' tines

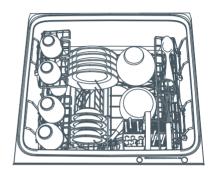
- Slide all the way to the left to fit larger dinner plates.
- For optimum stability, place larger plates between the longer tines in the front.
- Fold the tine sections down towards each other if you need the space for pots or other large items.

# **Loading suggestions**

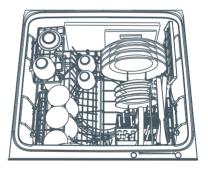
# When loading your DishDrawer®, make sure that

- you place items so that water coming from the rotating spray arm below can reach all areas (wash performance will be reduced if it can't)
- nothing blocks the water from getting to items on the adjustable racks.

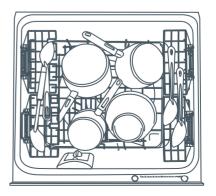
# Typical breakfast load



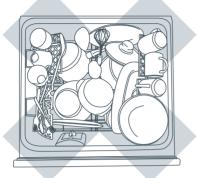
# Typical dinner party load



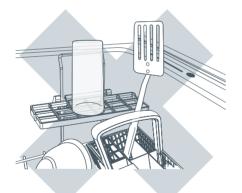
# Typical heavy load



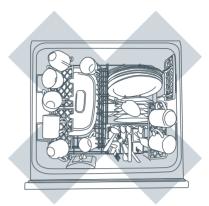
# How NOT to load your DishDrawer®



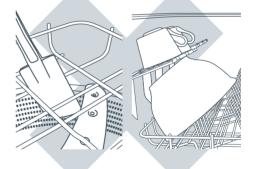
- Overcrowded and wash water will not reach some of the dinnerware.
- Cups, glasses and bowls must have their openings facing down.



- Ensure dishware items are not forced into or protrude out of the drawer, as this may prevent the lid from properly sealing which could result in a service call.
- Locate sharp items safely to prevent injuring the user and damaging the lid assembly.
- Check the bottom of the cutlery basket to ensure sharp or pointed items have not come through as they may stop spray arm rotation.



- The plates are nesting together and wash water may not get through.
- Ensure cutlery are not nesting or stuck together. They need to be evenly spread out.



- Ensure cutlery has not fallen through the base rack and stopped the spray arm from rotating.
- The large bowl is blocking wash water reaching the adjustable racks.
- Large utensils should be on the adjustable racks so they do not become dislodged and stop the spray arm from rotating.
- Sharp or pointed items must be placed horizontally or with sharp edges/points facing down to avoid risk of injury.

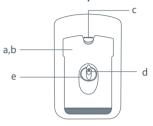
# 16 Detergent dispenser

# **Important!**

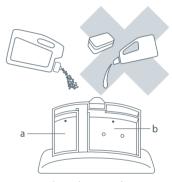
- Only use powdered detergent recommended for domestic automatic dishwashers in the detergent dispenser.
- Dishwasher detergents are strongly alkaline and can be dangerous if swallowed.
- Avoid contact with skin and eyes.
- Keep children and infirm persons away from the DishDrawer® when the drawer is open.
- Check that the detergent receptacle is empty after completion of the wash cycle. Failure to do so could result in poisoning.
- Do not place dishwasher tablets in the detergent dispenser.
- Detergent and dishwasher tablets should not be in direct contact with dishes or cutlery.
- Liquid detergents are not suitable to be used in the DishDrawer®.
- Hand washing liquids, soap, laundry detergents or disinfectants will damage the DishDrawer®.

# Filling the detergent dispenser

- Press the latch down and the door will open.
- Pour in detergent. No detergent is needed for the Rinse programme.
- 3 After filling the main wash compartment, close the dispenser door until it clicks shut. The detergent will automatically be released into the DishDrawer® during the wash programme.



Closed detergent dispenser



Open detergent dispenser

- Pre-wash compartment, 10g capacity (not used in China)
- **b** Main wash compartment, 30g capacity
- c Detergent dispenser latch
- **d** Rinse aid indicator light
- Rinse aid plug

# **Detergent quantities**

The detergent quantities recommended below are for individual drawers.

Wash programmes	main wash (g)*
Heavy	15
Normal	15
Delicate	5
Fast	5

<sup>\* 5</sup>g equates to approximately 1 teaspoon, 15g equates to approximately 1 tablespoon.

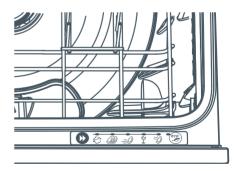
#### Dishwasher tablets

Tablets can either be placed in the cutlery basket or alternatively, placed directly in the wash compartment as below. If you are using dishwasher tablets with a built-in rinse aid component, you may need to reduce the rinse aid setting. See 'Option adjustments' for instructions.



#### Preferred:

Place the dishwasher tablet in the empty section between the anti-nesting grids.



#### Alternative:

If the cutlery basket cannot be used, place dishwasher tablet in the bottom of the wash compartment.

# 18 Water softener

# Setting up the water softener

Using hard water (above 100ppm) for dishwashing can be detrimental to the performance of your DishDrawer®. Glasses will become opaque and dishes will become spotted or covered in a white film.

### Determine the water hardness in your local area

Your local water company will be able to provide you with information. Identify the setting you require for your DishDrawer® from the water hardness table below. For example, if your water hardness is 500ppm, then the water softener setting on your DishDrawer® should be 4. Refer to the 'Option adjustments' section to adjust the water softener so that the setting corresponds to your water hardness.

DishDrawer® setting	ppm
0	0 - 100
1	100 - 250
2	250 - 350
3	350 - 450
4	450 - 550
5	550 - 625

#### Notes:

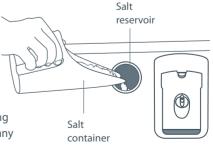
- If your water hardness is above 625ppm, we highly recommend you completely fill the detergent compartment for all programmes except Rinse and the rinse aid setting should be at 5. If your water hardness is above 625ppm, the wash performance of your DishDrawer® will decline.
- You may hear some unusual noises when the water softener is in operation, this is normal.

#### How to fill the salt reservoir

- Open the DishDrawer®.
- 2 Unscrew the salt reservoir cap by turning anticlockwise.
- 3 Place the salt into the salt container and pour the contents into the salt reservoir. The salt reservoir can hold up to approximately 0.5 kg of salt.
- 4 Fit the cap tightly back into its original position.
- 5 If you do not wash your dishes immediately after filling the salt reservoir, run a Rinse programme to remove any salt water or spilt granules.

#### Note:

When filling the salt reservoir, you may notice water being displaced from the water softener overflow.



# Important!

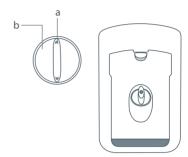
The water softener must always be filled with granular salt made especially for dishwasher water softening systems. We do not recommend the use of cooking salt like table salt, rock salt or pellets as they may contain impurities that will impair or diminish the life of the water softener.

#### The salt reservoir

Water softening can only take place when there is salt in the reservoir. The salt reservoir must be filled prior to using the DishDrawer® and whenever the salt reservoir indicator light is red.

# Salt indicator light

- If the salt indicator light is red, the salt reservoir is
- If the salt indicator light is black, there is enough salt in the reservoir for the wash programme that has been selected.



- a Salt indicator light
- b Salt reservoir cap

# **Important!**

Do not pour detergent or rinse aid into the salt reservoir. Detergent and rinse aid will destroy the water softener.



Salt only







NO Rinse Aid

# 20 Rinse aid dispenser

We highly recommend the regular use of liquid rinse aid to give the best drying results. Rinse aid gives a streak-free, sparkling clean look to glass and chinaware. In addition, it prevents metal from tarnishing. The rinse aid dispenser is on the inside of the drawer, located underneath the detergent dispenser. The rinse aid dispenser holds approximately 50 ml of rinse aid.

## Filling the rinse aid dispenser

- Turn the plug anticlockwise and remove.
- Pour the rinse aid into the circular opening.
- Take care not to spill rinse aid into the DishDrawer®. Any spillages must be wiped up to prevent excess foaming. Failure to wipe rinse aid spillages may result in a service call which will not be covered by warranty.
- Fit the plug back into the original position.



#### How much rinse aid to use

The regulator may need adjusting to suit your water conditions or the particular dishwasher tablet you are using. The lowest setting is '1' and the highest is '5'. Refer to the 'Option adjustments' section to adjust the rinse aid setting. If there is excessive foam at the end of the wash or you are using dishwasher tablets with built-in rinse aid, reduce the setting. If dishes are wet or streaky after drying, increase the setting.

# Rinse aid indicator light

If the rinse aid indicator light is red, refill the dispenser. If the rinse aid indicator light is dimly lit or not lit at all, there is enough rinse aid for the wash.

- Lighter coloured rinse aids will not dim the indicator light as effectively as darker coloured rinse aids.
- When the rinse aid is being dispensed, you may notice some unusual noises during the wash: this is normal.

# Option adjustments 21

The following options can be adjusted to suit your preferences:

#### Rinse aid setting

Reduce the Rinse aid setting if there is excess foam after a wash programme or if you are using dishwasher tablets with built-in rinse aid.

Increase the Rinse aid setting if dishes are wet or streaky after a wash programme.

#### Water softener setting

Refer to the 'Water softener' section.

#### Auto power setting

By default, DishDrawer® will automatically turn on whenever the drawer is opened. Washing will not start until the drawer is closed and the ▶II button has been pressed. If you do not want the DishDrawer® to turn on automatically, this feature can be turned off.

#### End of wash programme beeps

By default, DishDrawer® will beep six times at the end of a wash programme. This feature can be turned off

### Closed drawer option

The Closed drawer option will lock the DishDrawer® when the drawer is closed. When you wish to open the drawer, press the  $\bigcirc$  button. When the drawer is fully closed again, the lid will automatically come down after 30 seconds and lock.

If the Keylock feature is used in conjunction with the Closed drawer option, pressing the U button will not unlock the drawer. The Keylock feature must be turned off to enable DishDrawer® to be opened.

Note: this option is highly recommended if the DishDrawer® is to be used in motor homes.

How to make option adjustments

Follow the steps below	Rinse aid setting	Water softener setting	Auto power option	End of wash programme beeps option	Closed drawer option
	Enter Option adjustment mode: 1 Press the 😃 button to turn power on. Open DishDrawer®. 2 Press and hold the 🚅 and 🗪 📵 buttons for 5 seconds until one long beep sounds.	mode: to turn power on. Op and •—/• button	nen DishDrawer®. Is for 5 seconds un	til one long beep s	ounds.
	DD60SDFHTX6,DD60DDFHX6 red / unlit	blue / unlit	purple / lit	blue / lit	red / lit
	DD60SHTI6,DD60DHI6 red / unlit	green / unlit	orange / lit	green / lit	red / lit
	The current setting is shown on the wash programme selector in red lights. If four red lights are lit, the option selected setting is set to 4.  Press the •••/• button to increase the setting.	wn on the wash d lights. If four red elected setting is o increase the	Press the ���/� b on or off.	Press the ���/�� button to turn the selected option on or off.	selected option
	Press the <b>U</b> button to save the change.	ave the change.			
	Rinse aid setting set to 4 Water softener setting set to 4	Water softener setting set to 4	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0	011 & <u>10</u> = 0 € 10 0ff	0H 0H 0H

\*The option sequence will start again from the Rinse aid setting.

# **Important!**

Disconnect the DishDrawer® from the power supply before any cleaning or maintenance.

# Cleaning the surfaces

# **Important!**

We do not recommend the use of the following cleaning aids on your DishDrawer® as they may damage

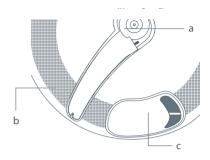
- Plastic or stainless steel scouring pads
- Abrasive, solvent, household cleaners
- Acid or alkaline cleaners
- Hand washing liquids or soap
- Laundry detergents or disinfectants
- Proprietary 'Stainless Steel' cleaners or polishes as these may damage the protective coating.
- Wipe with a clean damp cloth. Take care not to wet the control panel.
- 2 Dry with a clean lint-free cloth.

# 24 Care and cleaning

# Cleaning the drain filter, spray arm and filter plate

We recommend that the drain filter is cleaned whenever there is evidence of food particles. The spray arm and filter plate may need cleaning about once a month in normal use or more often should the need arise

If a dishwasher cleaner/descaler is used, you must run a wash programme with detergent immediately afterward to prevent any damage to your DishDrawer®.



Internal parts of the DishDrawer®:

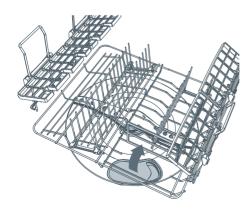
- a Spray arm
- **b** Filter plate
- c Drain filter

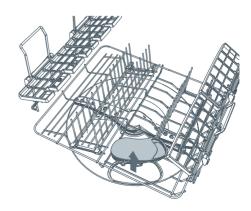
# **Important!**

The DishDrawer® must be used with the filter plate, drain filter and spray arm correctly in place.

## Cleaning the drain filter

- Unplug the DishDrawer® from the power supply.
- Lift up the drain filter access panel on the base rack (if fitted).
- Lift and remove the drain filter.
- Empty, rinse clean under running water and replace back into the allocated space.
- Ensure the drain filter is flush with the filter plate.
- Plug the DishDrawer® back into the power supply.





### Cleaning the spray arm and filter plate

Ensure the DishDrawer® is cool before you start cleaning and follow the instructions for removing the drain filter and spray arm.

- 1 Unplug the DishDrawer® from the power supply.
- 2 Unclip the glass supports from the rack wires and fold all the adjustable racks away, so that they are upright and close to the top.
- 3 Remove the base rack carefully. Lift from the back end first to prevent knocking the detergent and rinse aid dispenser.
- 4 Lift the spray arm and shake any foreign material out.
  - Rinse the spray arm clean under running water and wipe with a damp cloth.
- 5 In the centre of the filter plate there are two rings. Hold the centre ring still and turn the outer ring anti-clockwise, about a 1/8 turn. This will release the filter plate.
- **6** Lift the filter plate out.
  - When cleaning the underside of the filter plate, take care handling the sharp outer edge to avoid the risk of cuts.
  - Remove any foreign material, wash in hot soapy water and rinse thoroughly in clean water. The heater plate can be wiped with a damp cloth.
- 7 Replace the filter plate so it lies flat in the base of the drawer ensuring the filter plate is fully locked into position with the centre ring.

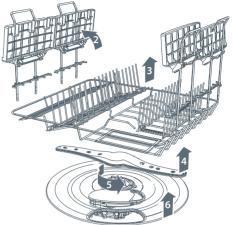
# Important!

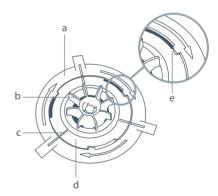
To lock the filter plate into position, ensure the lines align with each other (c) and all three pin pairs firmly interlock (e). Refer to the diagram for the correct position.

The filter plate must not be able to move about freely.

- 8 Replace the spray arm back onto the impeller.
- 9 Replace the base rack, lowering its front edge into position first.
- 10 Plug the DishDrawer® back into the power supply.

Note: Where there is broken crockery or glass in the drawer, it must be carefully removed to prevent damage to the DishDrawer®.





Correct locking position of filter plate with motor assembly (under spray arm)

- a Outer ring
- b Impeller
- c Correct alignment marks
- d Centre ring
- e Interlocking pins

# **Troubleshooting**

Problem	Possible cause	What to do
Unclean dishes	Wash programme unsuitable for the load.	Refer to the 'Wash programme chart' for a suitable wash programme, or the soils were too heavily baked on and dishes may need soaking.
	Spray arm unable to rotate.	Ensure no items are obstructing the spray arm path.
	DishDrawer® overloaded/ incorrectly loaded.	Refer to the section on loading.
	Filter plate/drain filter is incorrectly inserted.	Refer to the 'Care and cleaning' section.
	Detergent put in the wrong compartment.	Detergent must be placed in the large compartment.
	Excess food not removed from dinnerware prior to loading.	Scrape all food scraps off dinnerware prior to loading.
	Unsuitable detergent.	Use recommended brands of dishwasher detergent.
	Not enough detergent.	Refer to the detergent section or the detergent manufacturer's instructions.
	Spray arm holes are blocked.	Clean the spray arm.
	Filter plate/drain filter is blocked.	Clean the filter plate and drain filter.
	Insufficient salt in the water softener.	Ensure there is enough salt in the water softener and/or increase the water softener setting.
Foaming	Incorrect amount of detergent.	Refer to the detergent section or consult the detergent manufacturer's instructions.
	Too much egg in the wash load.	Increase the amount of detergent.
	Rinse aid setting too high.	Decrease the rinse aid setting.
Water leaking	Drain hose disconnected from waste pipe.	Reconnect the drain hose to the waste pipe.
	Water inlet hose not properly connected.	Ensure the inlet hose is connected securely.
	Other leaks.	Turn water and power supplies to the DishDrawer® off. Call your dealer or Authorised Service Centre.
DishDrawer® will not open	Childlock feature is on or the Closed drawer option is on, or both.	Turn the Childlock off. Hold down the \(\bigcup_{\bigcup} \bigcup_{\bigcup} \text{button until the light above the \(\bigcup_{\bigcup} \bigcup_{\bigcup} \text{button disappears and/or press the \(\bigcup_{\bigcup} \text{button to open the DishDrawer}^\end{array}\).
Power failure during cycle		Wait until power resumes, cycle will restart in same part of wash programme.

Problem	Possible Cause	What to do
Continuous beeping	A fault has occurred.	Refer to the 'Fault codes' section.
Intermittent beeping	DishDrawer® is in pause mode.	Close the DishDrawer® and press the ►II button.
DishDrawer® will not start	Power supply is not connected.	Connect the power supply.
	The drawer is not closed properly.	Ensure the drawer is firmly closed.
	Keylock or Childlock feature is on.	Turn the Keylock or Childlock off. Hold down the  hotton until the light above the  hotton disappears.
	II button not pressed.	Press the ►II button.
Excess water in the DishDrawer®	Drain hose(s) bent or kinked.	Straighten the drain hose(s).
	Blocked filters.	Clean the filter plate/drain filter. Refer to the 'Care and cleaning' section.
Water marks on the	Rinse aid depleted.	Refill the rinse aid dispenser.
dishes	Rinse aid setting too low.	Increase the rinse aid setting.
	DishDrawer® overloaded/incorrectly loaded.	Refer to the section on loading.
	Insufficient or no salt in the water softener.	Ensure there is enough salt in the water softener and/or increase the water softener setting.
DishDrawer® interior is stained	Some foods, like tomato based products, may stain the inside of the DishDrawer®.	Pre-rinse dishes before placing in the DishDrawer®. Alternatively, using the Rinse programme after adding the dishes may minimise staining.
Dishes did not dry	Incorrect loading.	Ensure the dishes are not nesting together.
	Rinse aid depleted.	Refill the rinse aid dispenser.
	Rinse aid setting too low.	Increase the rinse aid setting.
	Eco wash programme used.	Choose a standard wash programme.
No detergent dispensed	Detergent dispenser was wet when loaded.	Clean the dispenser and ensure the dispenser is dry when adding detergent.
Excessive motor noise	The filter plate and/or spray arm is incorrectly placed.	Refer to the 'Care and cleaning' section for details on correct placement.
	No water in the motor area.	This usually occurs on the first use or when the DishDrawer® has not been used for long periods of time. Run the DishDrawer® through a wash programme.

# 28 Fault codes

# How to recognise a fault code

When a fault has occurred, the DishDrawer® will continuously beep every second.

The fault code will be displayed on the wash programme selector.

Each fault code is shown in the following chart.

#### How to attend to a fault code

- 1 Press the  $\circ$  button to remove the fault code.
- 2 If the fault code and continuous beeps cannot be removed by pressing the  $\circ$  button, turn the DishDrawer $\circ$  off at the power supply.
- **3** We recommend you check the following chart and correct the fault where possible.
- 4 After attending to the fault, turn the DishDrawer® on at the power supply.
- 5 If the fault code and continuous beeps remain, turn the water and power supply off to the DishDrawer®.
- **6** When calling your Authorised Service Centre, advise them of the fault code that has appeared on the DishDrawer®. This information will help the Authorised Service Centre respond to your request.

Fault codes	Possible causes	What to do
F1	Flood switch has been activated.	Turn the water and power supply to the DishDrawer® off and call your Authorised Service Centre or Customer Care.
F2	Motor problem.	Call your Authorised Service Centre or Customer Care.
& <b>₩</b> =0 ₹ *0		
F3	Temperature sensor failed.	Ensure water coming in through the inlet hose is less than 65 °C. You may need to install a tempering valve on your water supply.
F4	Faulty temperature sensor or element.	Call your Authorised Service Centre or Customer Care.
<del>&amp; ∭ =</del> 0 ₹ °0	1:4546	a Town and the Disk Down and aff
F5	Lid fault.	<ul> <li>1 Turn power supply to DishDrawer® off, then turn on power supply. Fault may reset.</li> <li>2 Call your Authorised Service Centre or Customer Care.</li> </ul>
F6	Lid fault.	<ul> <li>1 Turn power supply to DishDrawer® off, then turn on power supply. Fault may reset.</li> <li>2 Call your Authorised Service Centre or Customer Care.</li> </ul>
F7	Lid fault.	Call your Authorised Service Centre or Customer Care.
<i>♥ ᠓ =0 ¶ "0</i> 		
F8	Electrical problem.	<ul><li>1 Turn power supply to DishDrawer® off.</li><li>2 Call your Authorised Service Centre or Customer Care.</li></ul>
F9	Electronics malfunction.	Call your Authorised Service Centre or Customer Care.

# 30 Fault codes

Fault codes	Possible causes	What to do
U1	Fill fault.	<ol> <li>Turn the DishDrawer® water supply on.</li> <li>Ensure the spray arm is placed on the impeller and can rotate about the centre. If the DishDrawer® is full of water, it will need to be emptied manually.</li> </ol>
<u> </u>		3 Call your Authorised Service Centre or Customer Care.
U4	Fault in the other drawer preventing the use of this drawer.	Check other drawer, attend to fault code on that drawer.
<u> </u>	ase of this diawer.	

# Warranty and service 31

# Before you call for service or assistance ...

Check the things you can do yourself. Refer to the installation instructions and your user guide and check that:

- your product is correctly installed
- you are familiar with its normal operation.

If after checking these points you still need assistance or parts, please refer to the Service & Warranty book for warranty details and your nearest Authorised Service Centre, Customer Care, or contact us through our local website listed on the back cover.

## Manufactured by:

Registered importer:

Fisher & Paykel Appliances Mexico S.de R.L. de C.V. Blvd Montebello Lotes 1,2,3 Manzana 8, Col. Parque Industrial Colonial Reynosa Tamaulipas C.P 88780 Mexico

# Qingdao Haier International Trading Co. Ltd Haier Industrial Park Haier Road **Qingdao 266101** P.R. China

### **Product details**

Fisher & Paykel Ltd

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Qualit	v cer	unc	ate:

海尔供应

HAIFR TO SUPPLY

Model	Serial No
Date of Purchase	Purchaser
Dealer	Suburb
Town	Country

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The product specifications in this booklet apply to the specific products and models described at the date of issue. Under our policy of continuous product improvement, these specifications may change at any time. You should therefore check with your Dealer to ensure this booklet correctly describes the product currently available.

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